

## Te tuku amuamu ki Te Ara Poutama Aotearoa

Mēnā he amuamu tāu mō Te Ara Poutama Aotearoa, he huhua ngā ara hei whakaara i tēnei amuamu. Ka amuamu pea te hunga kei rō whare herehere, te hunga kei runga hāmene ā-hapori, whakahau rānei, ngā whānau, ngā kaihapai me te iwi tūmatanui hoki.

Ko te painga kē mēnā ka whakatauhia ngā amuamu i te taumata hāhaka rawa. Mātorotia ai ngā amuamu e ngā kaimahi ā-tari mai i tētahi wāhi whare herehere, wāhi Community Corrections rānei. Mēnā kāore koe i rata ki te whakautu, ka āhei koe ki te tono kia arotakehia te amuamu e Te Tari Tirohia.

## Me pēhea te rapu tautoko

Ka taea e koe te rapu tautoko ki te kōkiri i tō amuamu i tō Community Law Centre tūtata, i a Ngā Pou Whakawhirinaki rānei. Ka taea hoki e koe te tukumana ki tētahi atu tangata hei kaiwawao mōu. Ki te hiahia koe i tētahi atu hei kaiwawao, tēnā whakaurua ō rātou taipitopito i te wā e tuku ana koe i te amuamu. Mā ngā kaimahi koe e āwhina ki te whakakā i te puka e whakaaetia ai taua tangata rā.

## Me pēhea te tuku amuamu

Ki te mātau koe ki te pānui me te tuhi reo Ingarihi, ka taea e koe te tuku amuamu mā te puka tuihono kei te paetukutuku a Te Ara Poutama. Rapua te whārangi 'Whakatau Amuamu' ka pāwhiri i te pātene 'Tuku Amuamu'. Anei te hononga: [www.corrections.govt.nz/about\\_us/getting\\_in\\_touch/complaint\\_resolution](http://www.corrections.govt.nz/about_us/getting_in_touch/complaint_resolution)

Ki te kore e tareka e koe te whakamahi i te puka tuihono, tukua tō amuamu ki Te Tari Tirohia. Mā ngā kaimahi o taua wāhi tō amuamu e tuku ki te tangata tika hei tirotirotanga. Ki te kore koe e hiahia kia tukua te amuamu ki tētahi tangata, rōpū motuhake rānei, tēnā tuhia ēnei kōrero ki tō amuamu.

## Ka taea e koe te whakapā atu ki Te Tari Tirohia mā te:

- **Waea:** 0800 225 697, ā, ka waiho karere
- **Īmēra:** [inspectorate@corrections.govt.nz](mailto:inspectorate@corrections.govt.nz)
- **Mēra:** Te Tari Tirohia, Pouaka Motuhake 1206, Te Whanganui-a-Tara 6140

Ki te tuku koe i tō amuamu i roto i tētahi reo kē, ka ngana tonu ngā kaimahi ā-tari me Te Tari Tirohia ki te āwhina i a koe. Tērā pea ka roa ake te whakarite i te whakautu.

## Me pēhea te whakakake i tō amuamu

Ki te whakapono koe, kāore i whakatauhia tō amuamu e ngā kaimahi ā-tari, e Te Tari Tirohia rānei, ka taea te whakakake i te amuamu ki tētahi atu tari. Ka taea hoki e koe te whakapā atu ki ēnei tari ki te hiahia āwhina koe.

- Ka taea te tuku i ngā amuamu mō te whakahaerenga o te tangata e Te Ara Poutama, mō ētahi mōhiohio ōkawa rānei ki te [Kaitiaki Mana Tangata](http://www.kaitiaki.govt.nz) ki 0800 802 602
- Ka taea te tuku i ngā amuamu mō ngā mōhiohio matatapu, whaiaro rānei ki te [Te Mana Mātāpono Matatapu](http://www.te mana matapono.govt.nz) ki 0800 803 909
- Ka taea te tuku i ngā amuamu mō te tiakanga hauora o te tangata, te tautoko hauātanga rānei ki [Te Toihau Hauora, Hauātanga](http://www.te toihau.govt.nz) ki 0800 11 22 33
- Ka taea te tuku i ngā amuamu mō te whakatoihara, te kōrero mauāhara, ngā mōtika tangata rānei ki [Te Kāhui Tika Tangata](http://www.te kahui.govt.nz) ki 0800 496 877